

Smart Meter Texas Web Portal Available

Customers with smart meters can now track usage in real time



Smart meters and the new Smart Meter Texas portal (www.smartmetertexas.com) allow Texas customers to:

- View daily usage in 15-minute increments.
- Track energy usage patterns since February 2010 or upon smart meter installation.
- Identify the impact of different appliances, thermostat settings or other energy uses on your consumption.
- Determine what portion of your energy bill is being spent at different times of the day by multiplying the price per kilowatt-hour you pay under your current retail electric plan and the usage shown on the Web portal.
- Use Home Area Network devices, such as in-home energy monitors, that are compatible with Zigbee Smart Energy Profile version 1.0 to view usage inside the home.

As this is the next step in the movement toward a smarter electric grid, the possibilities for service innovations due to the interactivity of smart meters are limitless, similar to what many customers felt when the first wireless phones came on the market.

Smart Meter Texas User Tips

As with the launch of any major new technology initiative, we anticipate opportunities for improvements as electric customers with smart meters utilize the innovative features offered by the portal. We recommend the following tips:

- Wait at least 30 days after smart meter installation to register on the site.
- Locate your ESI ID and smart meter number on your last electric bill to register.
- Use Microsoft Internet Explorer or Firefox to access the site.
- Take a couple of minutes to watch the introductory video and review the FAQs located on the Web site.
- Make sure to explore your past usage data, which will be stored as of February 2010 or upon smart meter installation.
- Anticipate that the site may react more slowly in the beginning due to more concentrated user volume after the launch; however, site performance will be monitored and improved as needed.
- If you encounter any issues with the Smart Meter Texas portal, contact 1.888.616.5859.