
IN CASE OF AN OUTAGE CALL THIS NUMBER

_____ (number of your retail electric provider)

ESI ID NUMBER

_____ (located on your electric bill)

Oncor wants to make sure you stay safe during this severe weather and urges you to follow these Lifetime of Safety tips while at home or away:

- If you see a downed power line, leave the area and immediately **call 9-1-1**. Keep pets, children and others away from the area. Remember – never touch a downed power line or any object touching a power line.
- If a power line falls across your vehicle, **call 9-1-1** and stay put until help arrives. Your tires provide important insulation from electric current. Stepping from your car could make you part of a complete electric circuit, resulting in electric shock or even death.
- If caught outside when a storm hits, seek shelter immediately in a building or car. If this isn't an option, go to a low-lying, open space away from trees, poles or metal objects.
- Protect electronic equipment and appliances by installing surge protectors or by unplugging valuable electronics.
- Keep an emergency kit handy with a flashlight, battery-powered or crank radio, bottled water and extra batteries if needed.
- Exercise extreme caution if using candles during a power outage.
- If you choose to use a portable generator during a power outage, make sure the main circuit breaker in the electric service panel box is in the **OFF** position or, in older electric service panel boxes, that the main fuse block is removed.

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